

## Services & Facilities.

### Adapters

Available from the Front Desk.

### Baggage Collection

Please contact the Front Desk.

### Breakfast

Available at the following restaurant. All Day Dining "KENROKU" at 16th Floor. Breakfast is also available from In-room Dining. Please refer to the Breakfast Menu in your room for detailed information.

### Cash And Valuables

Safety deposit boxes for cash & valuables are available in your guest room.

### Check-Out Time

Check-Out time is 11:00 a.m. Should you wish to extend your stay, please contact the Front Desk.

### Conference And Banqueting

Our Events Team would be pleased to assist you with your meeting and events requirements. Please contact our Team through the Front Desk.

### Credit Cards

The hotel is pleased to accept American Express, Diners Club, JCB, Master Card, VISA and Union Pay cards.

### Currency Exchanges

Available at the Front Desk.

### Doctor

Please contact the Front Desk.

### Electricity

The Hotel is supplied with 100 volts, 60Hz. Adapters are available. Please contact the Front Desk.

### Flowers

Please contact the Front Desk.

### Guest Room Supplies

For additional guest room supplies, please contact the Front Desk.

### In-Room Dining

In-Room Dining is available. Please refer to the In-Room Dining menu.

### Internet Service

All guest rooms are equipped with high-speed broadband for guests to connect their own computers. If you have any problems or question, please contact the Front Desk.



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### Laundry / Dry Cleaning / Pressing

Items received before 10:30 a.m. will be returned by 6:30 p.m. on the same day. Laundry bag and the appropriate form are provided in your room.

### Lost And Found

Please contact the Front desk.

### Massage

Massage service is available from 4:00 p.m. to 12:00 a.m. Please contact the Front Desk.

### Message

When the red light on your room phone is lit, you have messages. Please dial "message" button on your phone.

### Mini Bar

Your mini bar is stocked with a variety of drinks and snacks. The mini bar is replenished daily and charges are automatically added to your room account. For additional requirements, please contact the Front Desk.

### Parcel Delivery Service

Parcel Delivery Service is available at the Front Desk in the lobby. For your convenience, the bell person will assist you in collecting your parcel from your guest room.

### Pet

Pets are not allowed in the hotel for health and safety reasons.

### IHG Rewards Club

Our rewards program with which you can earn points or miles with every qualifying stay and redeem them in a convenient way. For further information or membership application, please contact the Front Desk.

### Safety Deposit Box

Safety deposit boxes are available in your room.

### Taxi

For taxi arrangements, please contact the Front Desk.

### Television Programs

Refer to the television guide for details.

### Voice Mail & Message

Please press Message button on your room phone.

### Wake Up call

Please contact the Hotel Operator or alternatively you may program your wake up call by pressing [77] followed by the time. For example, 7:30 a.m. wake up call >77 0730; for 11:30 p.m. >772330.

