

Health & Safety

Dear Guests

Welcome to the ANA Holiday Inn Kanazawa Sky. Although every possible step is taken by the entire staff to ensure the safety of our guests in the event of emergencies, as an added precaution you are requested to read the following “Emergency Procedures” and keep them in mind. Thank you for your cooperation.

Upon Arrival In Your Room After Checking-in

Examine the chart affixed to the inside of the door that shows the locations of emergency exits and make careful note of the directions given; each room has escape routes to at least two emergency exits. To avoid the possibility of causing a fire, we strongly request that you avoid smoking in bed and pay special attention to the use of any inflammable materials.

There is a flash light on your bedside.

In the event you encounter either smoke or fire

Call Front Desk, immediately.

Alert the occupants of nearby rooms to the danger.

In the event of fire within the hotel

Emergency announcements will be broadcast within the building to sound the alarm and to give directions.

Calmly follow the directions given by the hotel staff as they lead you to a place of safety.

Safety precautions in the event of fire

When leaving the room, ensure the door is closed to prevent the spread of smoke and flames.

Cover your mouth and nose with a wet towel. DO NOT USE THE ELEVATORS. To avoid the inhalation of smoke, crouch as close to the floor as possible or crawl along the wall as you proceed to the closest emergency exit staircase that is free of flames.

DO NOT RETURN TO YOUR ROOM to recover valuables or other items after reaching a place of safety.

In the event of an earthquake

For your complete safety this hotel has been designed to withstand even major earthquakes.

Listen for the instructions that will be broadcast within the building and obey them carefully.

Stay away from windows. Protect your head against possible overhead danger.

Extinguish cigarettes immediately. DO NOT USE THE ELEVATORS.

Need help?

Should you require any assistance, please dial ‘9’ for Front Desk.